

May Program

Printfolio

Come see as Eleanor Best demos Printfolio from BeLight Software.

Printfolio is a suite of four professional Mac OS X printing programs plus image editing program — Image Tricks.

Create business cards, booklets, CD/DVD covers, labels, inserts, flyers, brochures, letterheads, newsletters, catalogs & more!

Upcoming Meetings



Main Meetings
May 13th

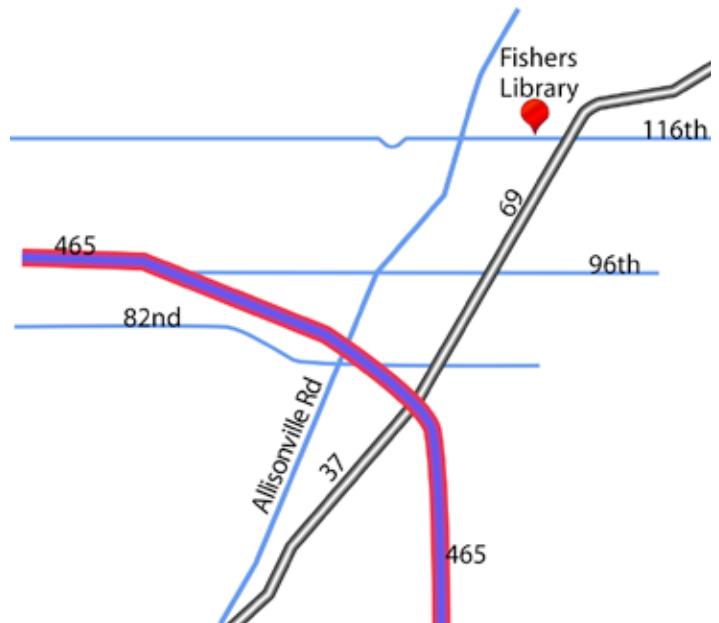
Business Meetings are now
Virtual (See Website Forums)

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ApplePickers Main Meeting

We meet the second Wednesday of each month, 6:30-7:00 p.m. social time, main meeting 7:00-8:45 p.m. at the [Fishers Library](#). 5 Municipal Dr. just north of 116th St. in Fishers. Visitors are always welcome to come and join us.



ApplePickers Business Meeting

The business meeting is held via the ApplePickers "Virtual Business Meeting" forum topic. Any member is welcome to post in that topic stating their opinions on what the club should be doing.

Mac ProSIG

The third Monday of each month, Apple Representative Greg Willmore hosts the Mac Programmer's SIG. You should email Greg for specific information. willmore@apple.com Location varies.

Final Cut Pro User Group

The INDYFCPUG meets the fourth Tuesday of each month from 7:00-9:30 p.m. Since the location may vary, please be sure to check their [website](#).

ApplePickers Officers

President	Vacant	president@applepickers.org
Public Relations	Gareth Souders	pr@applepickers.org
Past President	Bob Carpenter	bobc@applepickers.org
Secretary	Irv Haas	irv@applepickers.org
Treasurer	Ron Beechler	ronb@applepickers.org
WebMaster	Steve Johnson	webmaster@applepickers.org

Newsletter Production

Editor this month	Randy Marcy	randy@applepickers.org
Editor next month	Bob van Lier	bobv@applepickers.org
The Review Guru	Irv Haas	irv@applepickers.org

About the ApplePickers

ApplePickers is a not-for-profit educational organization. We are made up of volunteers who donate their time for the community advancement of computing. We are in the business of giving away information. All are welcome to join and we encourage you to get involved. Contact anyone mentioned above or write to: ApplePickers, P.O.Box 20136, Indianapolis, IN., 46220

Remember that ApplePickers is here to help you. This help comes from our many members who give of their time and talents to the group. Please help us to help you by giving something in return.

Opinions expressed herein are those of the authors and may not be construed as the official views of the ApplePickers MUG.

Newsletter Information

We welcome members' contributions to the newsletter. Submission deadline is the 20th of the month. Please send articles to the editor for that month. Bob is the editor next month. ApplePickers accepts a member's classified ad free of charge once every 6 months. Business ads are also accepted.

Email pr@applepickers.org for more information, or visit our website: www.applepickers.org
Advertisement rates are as follows:
Business card size - 3" x 2.5" \$60 per 6 months
Quarter page size - 3.75" x 5" \$100 per 6 months

All advertisement requests must be approved by the board prior to inclusion in the newsletter. Full color or grayscale ads have the same price. We request that your ad be "camera ready" art. 300dpi is preferred. Email ads to either newsletter editor

ApplePickers Message Boards

Come and join us at the ApplePickers' new Message Boards! Ask questions, read other ApplePickers member's postings. See gossip and news and special announcements. The ApplePickers Message Boards are a valuable and useful member benefit! Free subscriptions for ApplePickers members. To join point your browser of choice to www.applepickers.org, and click on the Forum tab on the top of the website. If you need an account or lost your password, please E-mail Bob van Lier at bobv@applepickers.org.

New Information

As a new benefit to members, we offer the ability to have your own @applepickers.org e-mail address. If you are interested in setting up an ApplePickers e-mail address for yourself, please send an e-mail request to Bob van Lier and give us the address you wish to have and whether you just want a forwarding account or a regular e-mail account.



Canon PIXMA MX860 All-In-One VS HP Officejet 6500 All-In-One

By Irv Haas - The Review Guru

In the February issue I reviewed a multifunction printer that had most of the features that consumers wanted in the Canon PIXMA MX850 printer that had been on the market for six months. Now Canon has introduced a newer printer, the **Canon PIXMA MX860**.



Canon PIXMA MX860

At the same time, Hewlett Packard has introduced the **HP Officejet 6500 Wireless**, also a multifunction machine that does it all printing, copying, scanning and faxing. Both of these machines offer the latest hot feature in printers - *wireless connectivity*. Both are priced at \$199.99, although discounts are minimal due to the fact that they are new products.

Please be aware that HP has released two Officejet 6500 printers, one is wireless at \$199.99 and one wired at \$149.99. This review is for the wireless version.

while others may want two trays; one for plain paper and one for photo paper.

Even five years ago, most printer manufacturers primarily made standalone printers. Now most manufacturers want to offer more bang-for-the-buck



HP Officejet 6500

to users by offering more utilities. Now you can find multifunction machines with capabilities for copying, scanning, and faxing in addition to the usual printing functions. Let's look at each of these:

Printing

Although Canon promised up to 31 ppm (pages per minute) in black and up to 24 ppm for color in the previous model, the MX860 is rated differently. It uses the new ISO standard for rating printers

	Canon PIXMA MX860	HP Officejet 6500
LCD	2.5" Color Screen	2-Line Text LCD Screen
Trays	2 of 150 sheets each	1 of 250 sheets
Copy Scaling	25 - 400%	25 - 400%
No. of Inks	5	4
Duplex Printing	Yes	Yes
Connectivity	USB (2.0), Ethernet, Wi-Fi b/g	USB (2.0), Ethernet, Wi-Fi b/g
Weight	26.4 lbs	19.73 lbs.
Price	\$199.99	\$199.99

Just to give a brief comparison of these printers, check out some of the differences:

Although these machines seem very similar, there are minor differences. For example, It should be noted that the Officejet 6500 has a 250-page input paper tray, and the Canon has two 150-page trays. There are advantages for each. Some may prefer a large drawer

This international standard is a way to compare printers by looking at factors besides speed alone. This new rating system evaluates digital copying productivity including the printer's engine, and network connection. It requires all printer

manufacturers to test printers on plain paper only to produce uniform results among printers tested using this new system.

With new standard in place it is hard to compare the printing speed among most printers on the market; only a few printers currently employ this new standard. I would assume that printing speed would be comparable to the MX850.

The Officejet 6500 uses the previous standard for evaluating print speeds. Its rating is 32 ppm (pages per minute) for black and 31 ppm for color. Based on general observation (as opposed to scientific testing), speeds between the units seemed comparable.

Like the previous model, the MX860 as well as the Officejet 6500, both do duplex (double-sided) printing. The primary advantage is duplex printing actually saves paper when printing large documents.



Canon PIXMA MX860 Front Panel

Copying

With both machines you can print from their 35-page document feeder or just use the flatbed scanner. Combined with its multi-tank printing, the MX860 and Officejet 6500 produce quality color or laser text prints. Since I did not have access to both printers at the same time, I could not verify speeds, but assumed that they both copied similarly.

Scanning

Both machines include a scanner that scans to your Mac. This can be used for scanning documents & faxing as well. Both machines make scanning a breeze. Just place your document on the flatbed and press *Start Scan*. Documents will automatically go to your Mac desktop, email, etc. What could be easier?

Faxing

Both use 33.6 Kbps for faxing. This function is comparable to other fax machines. However, the beauty is that you have fax capabilities in one machine.

Although both machines automatically receive faxes, only the Canon requires you to attach a phone to the machine to work properly if you are sharing one line for both phone calls and faxes. The HP automatically switches between phone and fax when receiving a fax tone.

The key problem is that if you use voicemail, the Canon does not know whether to receive the fax before the voicemail comes on, so you have to manually get on the phone and then hang it up to receive a fax. This is especially problematic if no one is home (away at work, on vacation, etc.). This is not a problem with HP's unit.

Memory Card Slots

Since you've just climbed aboard the digital photography bandwagon, the PIXMA MX860 as well as the Officejet 6500 include direct memory card slots, allowing you to bypass your Mac if you so choose.

Both support most of the same memory cards.



HP Officejet 6500 Front Panel

Print Heads

Formerly Canon and now HP includes a separate print head that need to be installed before you can load the ink cartridges. HP previously used ink cartridges with built-in print heads.

This step is not especially difficult, just an extra step in the install process.

Wireless Setup

Although the MX860 comes with a detailed start-up guide to take you through the wireless setup process, they also include a Mac setup software available on line. I found that the printed manual just did not work with the Mac. Instead, I had to rely on the Mac setup software. Just follow the step-by-step instructions to set up your wireless network.

[Continued on Page 12](#)

Review: Logitech Z-5 Omnidirectional Speakers

By Irv Haas - The Review Guru

Want an innovative speaker technology for your Mac previously found only in expensive home theaters? Consider the **Logitech Z-5 Omnidirectional Speakers** that fills your room with 360° sound.

Remote Feature

Operation of your Z-5 speakers can be controlled with the included sleek remote. Operations on the remote include:

- ✓ Power On/Off
- ✓ Open iTunes
- ✓ Volume Control Up/Down

This remote is only 3" x 1-1/4" in size, so it would be extremely easy to lose.

When you set up the speakers, you can select one of these applications to open up when you press the musical note button on the remote: *FrontRow*, *iTunes*, *QuickTime* or *Other* (Select your own musical application.) I prefer *iTunes*, of course.

If you raise or lower the volume level, you will notice not only a change in the actual level, but also the volume output level change in the *Sound* section of *System Preferences*.

When you are in the *Sound* application, you will note a new USB option that reads *USB* to inform you that Logitech's USB functions are taking over control of your speaker as opposed to a control knob on the speaker itself. There are no knobs or controls on the speakers themselves, just a power light.

Audio Quality

I was very impressed with the Z-5's audio quality. Of course, it doesn't sound like major floor speakers, but it does a nice job of filling your computer room with realistic audio. These

speakers are definitely a cut above most computer speakers on the market.

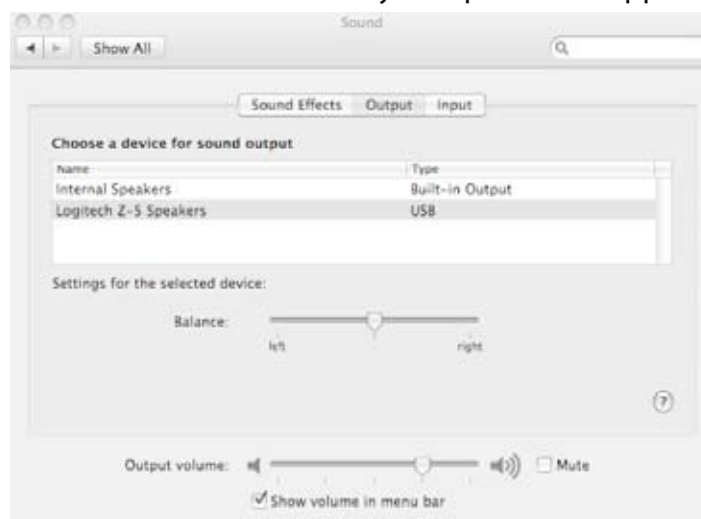
This revolutionary speaker does more than just fill your room with sound no matter where you are in the room. It also eliminates the power supply brick that takes up space on your floor and also eliminates an electric outlet to run your speakers.



Most speakers are designed to radiate sound in a fixed direction to create a "sweet" spot for optimal enjoyment. These speakers, however, radiate sound more uniformly over a wider range of frequencies that fans outward not dependent on listening position.

This speaker system employs USB connectivity to replace the AC adapter power most of us are used to. By plugging into one of your Mac's USB ports, the speakers configure themselves. Of course, you need to install Logitech's system software to make this possible.

These Logitech Z-5 speakers have an MSRP of \$99.99, but can be found at a discount online, typically between \$65 and \$80. This is a very reasonable price point for speakers with all this new technology.



Installation

Installation of the speakers is extremely simple:

- 1) Connect the wire between the 2 speakers.
- 2) Plug the main speaker into one of your USB ports
- 3) Install the Logitech software with the included CD.
- 4) Go to *Sound* in *System Preferences* and select **USB** as the sound output device (instead of built-in output, most of us have with our speakers.) See the attached window.

With this installation, there is no need to connect an audio output jack to your Mac. The USB connection replaces this function.

System Requirements

- Mac OSX 10.3 .9 or higher
- USB Port
- 256MB RAM
- 20MB Hard Disc Space

Included Items

1. Logitech Z-5 speakers
2. Wireless remote with battery
3. Logitech CD software
4. USB Cable 6.5-ft.
5. Audio extension cable (4-ft.)
6. Quick Start Guide

Conclusion

The Logitech Z-5 speakers produce quality audio with your Mac, but also provide new technology such as USB connectivity and a remote to give your speakers even more capabilities. Eliminating the AC power supply is a big plus, especially if you have lots of cords on the floor behind your Mac.

At this reasonable price point, seriously consider these speakers. They may not be large in size (9-1/2" tall), but they do produce quality audio to fill your room.



The Joy of Tech™

by Nitrozac & Snaggy



Facebook Collection Agency

Review: Microsoft® Explorer Mouse/Mini Mouse

By Irv Haas - The Review Guru

In last month's newsletter, we reviewed Microsoft's radically designed Arc Mouse. Although there were no dramatic features in the Arc mouse, Microsoft did have a new style idea in the wings. About the same time as the Arc's introduction, Microsoft released two new mice, *Explorer Mouse* for desktops and *Explorer Mini Mouse* for laptops.

BlueTrack™ Technology

The key feature of these mice are what Microsoft calls its most advanced tracking technology, BlueTrack™. This tracking device works on more places than ever before including granite countertops, carpet, even on a wood table or a rough finished park bench. Can your mouse do that?



Microsoft claims that its BlueTrack™ technology works on more surfaces than both optical or laser mice. The only exception is that its BlueTrack™ will not work on glass or mirrored surfaces.

Both of these mice come with a small USB receiver to plug into your Mac. This eliminates clutter on your desktop.

Here's a feature you have to have on your next mouse—the bottom glows blue! Yes, both of these mice feature a neon glow at the bottom of the mouse when you awaken it from standby (see photo). I guess this feature is meant to impress your friends, especially when it really doesn't contribute to the operation of the mouse!

Explorer Mouse vs. Explorer Mini Mouse

Each of these mice has been designed for specific markets. The *Explorer Mouse* is for desktops, while the *Explorer Mini Mouse* is for laptops. In actuality, either mouse can be used for either computer.

Price may be a contributing factor to selecting one of the two Explorer mice. The desktop model, the *Explorer* retails for \$79.99 while the *Explorer Mini Mouse* retails for \$59.99. Discounts are available on line; the *Explorer Mouse* is around \$50 while the *Explorer Mini Mouse* is around \$40.

One of the main reasons for the cost difference is that the *Explorer Mouse* is rechargeable and includes a docking station. The *Explorer Mini Mouse* just uses one AA alkaline battery (included).



I use the *Explorer Mini Mouse* with my desktop system since my hands are smaller than usual and they fit comfortably around the *Explorer Mini Mouse*. If you prefer a rechargeable mouse, then consider the *Explorer Mouse*; if you prefer a battery-powered mouse, consider the *Explorer Mini Mouse*.

Features

- **BlueTrack™ Technology** – Works on more surfaces than optical or laser mice
- **Four-way Scrolling** – Microsoft's wheel lets you save time and effort as you navigate documents and web pages
- **Programmable Buttons** – The Explorer mice mouse feature 5 programmable buttons including the scroll wheel to perform a number of tasks. I appreciate Microsoft's options more than most other mice manufacturers. They offer keystroke commands, opening of applications, scrolling, magnifying, etc. I program my buttons to do cut and paste since these are the frequent keystrokes that I use. The default settings from Microsoft are *click, cut, paste and open Safari*. But since they are totally programmable, they can be almost anything you want them to be.

- **2.4 GHZ Wireless** – Provides up to 30-ft. of range.
- **Snap-in Receiver** – The USB receiver is ready to go out of the box. Just plug it into one of your USB ports and you will be using your Arc® mouse.

Rechargeable Mouse – (*Explorer Mouse Only*) Status indicator flashes when batteries need charging.

- **4+ Months Battery Life** (*Explorer Mini Mouse Only*) – Uses 1 AA alkaline battery (included).

Apple vs. Microsoft Mice

Complain all you want about Microsoft, but their mice products are superior to Apple's. The real benefit is their Intellipoint software. Although Apple's wireless mice lets you open applications, Microsoft lets you do that and use keyboard shortcut commands such as *cut* and *paste*.



In addition, you can use the buttons to magnify or zoom in your documents. Microsoft's software let you have total flexibility in programming the buttons on their mice. Hello, Apple, are you listening???

Installation

Configuring either of these Microsoft mice is a very simple procedure:

1. Install the AA battery (*Explorer Mini Mouse only*)
2. Plug in the USB receiver
3. Go to Microsoft's web site and download the Intellipoint software. Note that this software works for all Microsoft mice.



4. Follow the on-screen instructions
5. Select the Microsoft Mouse icon in System Preferences and program your buttons and scrolling speeds.
6. Click *Quit* to exit setup. You're done!

Requirements

Macs: Mac OS X 10.2 or later with 30MB of hard disc space

PCs: Windows Vista® or Windows XP with 100 MB of hard disc space

Conclusion

Do you really need a mouse with BlueTrack™ Technology or one that glows blue? Probably not. But if you need a state of the art mouse or are having trouble using a mouse on your desktop surface you should consider these mice.

FireWire Is Still FireWire

By Dan Frakes dfrakes@macworld.com

Disappearing FireWire 400 ports are no reason to worry

One of the most interesting improvements to the new Mac mini models announced last week is that the mini's single FireWire 400 port has been replaced by a faster FireWire 800 version.

In addition to an increase in performance, this change effectively signifies the death of FireWire 400 in Apple hardware. (OK, so the low-end, previous-generation MacBook still has a FireWire 400 port, but Apple's "new" hardware is FireWire 800 Or Nothing.)

Although some some people have speculated on what this change means, more than a few Mac users are worried that the mini's new FireWire 800 port has made their older FireWire 400 peripherals obsolete.

Fret not. FireWire 800 is backwards compatible with all FireWire 400 peripherals. All you need is a way to connect those peripherals to the newer port.

The solution can be found in any of a number of inexpensive cables and adapters. These have been around for quite a while; in fact, I wrote about a couple back in 2004.

WiebeTech, for example, sells FireWire 800-to-400 cables for \$11, and Sonnet sells a small, \$15 adapter for plugging FireWire 400 cables into FireWire 800 ports. If even those products are too expensive, Monoprice.com offers FireWire 800-to-400 cables for as little as \$4. Similar solutions are available for connecting 4-pin FireWire 400 devices to FireWire 800.

It's worth noting that if you've got both FireWire 400 and 800 devices, you should put your FireWire 400 devices at the end of your FireWire chain, connecting FireWire 800 devices directly to your Mac and to each other. Putting FireWire 400 devices in between your Mac and your 800 devices will reduce the performance of the latter.

10 Free File Management Applications

By UGN Infomanager

I love lists. You have probably figured that out by now. Some of these applications have been mentioned before on these pages, but they are good ones. And there are a few additions.

As the author says: "if you take advantage of these free Mac applications you will not only save time while you're working but they will also give you the comfort to manage everything without giving you a hard time."

1. AppCleaner, an uninstaller
2. AppFresh - keeps all applications, widgets, and plugins up to date.
3. Set Icon - Lets you quickly and easily set a custom icon for one your drives
4. NameChanger - Renames a list of file names.
5. SpotLook - GUI for Spotlight
6. Carbon Copy Cloner - Of course
7. Monolingual - Removes unnecessary language re-

sources from Mac OS X.

8. Punakea - Designed to complement Spotlight and allows you to tag your files and bookmarks, freeing you of the strict hierarchy of the Finder's folder structure.

9. SpotInside - Searches documents and shows previews of their content.

10. SketchBox - Works as your sticky notes manager and allows individual reminders for each sticky.

A lot of good files there, I hadn't heard of the last three and SpotLook. I am looking forward to trying them out.

To read the full article with more details about each application with links to the applications go here: <http://www.sizlopedia.com/2009/03/28/10-free-file-management-applications-for-mac/>

Showtimes' iPhone App

By UGN Infomanager

Macworld magazine recently published "38 iPhone Apps You've Gotta Have" and named Avantar's Showtimes application as the "Best Movie Finder" and "Favorite App Of The Bunch" and gave it a superb rating of 4.5 stars. Showtimes is a free application that uses the mobile device's GPS capabilities to first locate where the user is, and then provides relevant local movie theater information, show times, movie descriptions, movie ticket purchasing capabilities, trailers, and more.

Avantar, LLC. is a leader in local mobile search and the iPhone(R) Developer that created Showtimes(TM), which has been one of the most popular download for hundreds of thousands of iPhone(R) and iPod touch(R) users. Showtimes is an exquisitely designed and free application that uses the mobile device's GPS capabilities to first locate where the user is, and then provides relevant local movie theater information, show times, movie descriptions, movie ticket purchasing capabilities, trailers, and more.

"I am extremely pleased by the findings and recognition from Macworld(TM)," said Adrian Ochoa, President of Avantar. "Our Showtimes application started as an idea and thanks to Apple's(R) great strides and

success of their App Store(R) we were able to capitalize on that opportunity. Showtimes was one of the first applications in the App Store(R) and since then it has reached as high as #7 of the most downloaded free apps."

Mr. Ochoa continued "I believe what makes our application more appealing than the others is that we've figured out how to provide the user with most of the relevant information they are seeking, about their local movie theater and show times, with a single tap of their finger. For our app users, gone are the days of having to hunt for the newspaper, or browse through several websites, or even join the traffic jam out front of the movie theater to try to make a decision on what movie to watch based on the posters nailed to the wall."

Showtimes 3.0: <http://avantar.us/products/show-times>

Download Showtimes: <http://itunes.apple.com/WebObjects/MZStore.woa/wa/viewSoftware?id=285018181&mt=8>

Macworld Article: http://www.macworld.com/article/137755/2008/12/bestiphoneapps_entertain.html

Mac 911

By Christopher Breen mac911@macworld.com

Auto-enabling Safari's Private Browsing

Reader Leo Campo is interested in Safari's Private Browsing feature, but finds with it a measure of frustration. He writes: *'m using Safari 4 beta on an Intel iMac under Leopard 10.5.6. I use the private browsing feature most of the time. Is there a way to make this Safari feature the default action? It gets old very fast always having to turn this feature back on every time I launch Safari, which for me, is several time a day.*



Regrettably Private Browsing isn't a feature you can leave on. When you quit Safari and launch it again, you'll find that Private Browsing is turned off. And no, editing the com.apple.safari.plist file does you no good either. Safari just resets the option within the preference file when you next launch Safari.

If you're running Leopard you can, however, automate the process of enabling the Private Browsing option with AppleScript. Like so.

First, launch the Universal Access system preference and enable the Enable Access for Assistive Devices option.

Now, launch Script Editor (within the AppleScript folder inside the Applications folder) and enter the following script:

```
tell application "Safari"  
activate  
end tell  
  
tell application "System Events"  
tell process "Safari"  
tell menu bar 1  
tell menu bar item "Safari"  
tell menu "Safari"  
click menu item "Private Browsing"  
end tell  
end tell  
end tell  
end tell  
end tell
```

Save the script as an application and then use that application to launch Safari. When you do, Safari will launch and Private Browsing will be enabled.

submenu. It's possible (though not assured) that one of the applications that appears there will open your document.

In your case, when you Right-click on a word processing file created with AppleWorks (a document that ends with the .cwk extension) you'll see that Pages is one of the options. Choose Pages and, sure enough, that application launches and converts your AppleWorks document to a .rtf file, complete with the document's original formatting. Similarly, AppleWorks' spreadsheet documents can be opened with iWork's Numbers application.

AppleWorks' database files are the most dead-end-ish of the lot in that there's no application that will directly open them and maintain their fields. Instead, you have to save these files as ASCII text, at which point you can import them into Excel or Numbers where, possibly, you'll need to create column headings for the data. You can also import this data into Filemaker, but you'll have to recreate the layout.

Converting AppleWorks Documents

Reader E.S., like many longtime Mac users, has documents in an older format that he'd like to use with newer applications. He writes: *"I have several thousand AppleWorks files that I want to transfer to use on my new iMac. Not being a true techie, what is the easiest way to transfer my AppleWorks files to .rtf files for easy use with Pages?"*



AppleWorks

E.S., I'd like to use your question to teach a broader concept. And that concept is this: When seeking solutions for opening Document X, with Application Y, it's always a good idea to Right (Control) click on Document X, choose Open With from the contextual menu, and take a gander at what appears in the



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- **The ability to have your own email address - ___@applepickers.org**
- **The ability to place a free ad every 6 months.**
- **The ability to participate in all club raffles and auctions**

Name _____
Additional Family Members _____
Address _____
City _____ State _____ Zip _____
Phone _____
Email (Required) _____
<input type="checkbox"/> New Member (Single/Family \$25)
<input type="checkbox"/> Renewal (\$25)
I prefer to receive my newsletter:
<input type="checkbox"/> via email notice (download via web)
<input type="checkbox"/> As an email attachment
Mail your application along with a check for \$25 made payable to ApplePickers to:
ApplePickers
PO Box 20136
Indianapolis, IN 46220

Canon VS HP Continued from Page 4

Although it sounds that both software setup guides are similar, they are definitely anything but. The HP instructions are definitely simpler and easier to use to set up your printer on your network.

HP asks you a series of questions and automatically searches for your network. When it finds it, it automatically switches to the *Print & Fax* section of *System Preferences*. When you have set it up it goes back to HP's setup software to complete installation. How cool is that? Canon basically leaves you on your own to complete the wireless install.

Just looking at the specs of both machines, both the Canon PIXMA MX860 and the HP OfficeJet 6500 look very similar to the point that a consumer would find it difficult to judge between the two.

But after closely working with both units, I prefer the HP due to its simplicity of installation. HP has considered Macs strongly in the setup of this printer. Their tutorial setup software almost takes you by the hand and is more like a setup wizard than a list of instructions that seems to be the direction that Canon is taking.

The fax receive function on the MX860 is also troublesome. As previously mentioned, the MX860 requires the attachment of a phone to receive a fax on a voicemail system, although the HP does not.

To sum up, I was so disappointed with the issues I had with the Canon, that I returned it to my dealer and exchanged it for the HP.

When you are in the market for a printer, don't just look at the specs. Although the specs may look great, there are other factors you need to consider that would not be initially apparent.

Both of these multifunction printers will deliver what they promise in quality printouts and offer faxing and scanning as well. But the road to get there is definitely not the same.